HERITAGE ON THE MARINA

RESIDENTS’ COUNCIL MEETING

MINUTES OF THE MEETING, October 29, 2021

Present: Bernie Burke, Gary Skootsky, Martha Torres, Fred Wentker

Staff: Joe Conroy, Janet Howell, Oleg Korsunsky, Hanh Ta, Karina Kleine

Board: Tony Hanley, Margaret Jacobs

Bernie Burke, Chair of the Residents’ Council, opened the meeting and welcomed everyone. Bernie asked for a moment of silence for those friends and residents who are no longer with us, including the mother of Mary Linde, and those who may be ill.

Bernie Burke also welcomed four new residents: Paula Cornyn, Pamela Fischer, Judith Goff, and Margaret Johnson.

Treasurer’s Report: Martha Torres reported that the only change in our financial position was $870 in contributions to our Head Start Holiday Project in Hunter’s Point. These funds will be expended for gifts for the children.

Hanh Ta, NHA/Operations Director: Hanh Ta reported that Vital Research has been selected to conduct our Resident and Team Members Satisfaction Survey for 2022, which should be distributed in late January.

Hanh Ta thanked everyone for their patience and support in following the SF Safer Return Together Order. Booster shots for Pfizer-BioNTech, Moderna, and Johnson & Johnson Covid-19 vaccine have been approved by the CDC.

Covid-19 booster shots will be provided in the Porter Library on November 8, 2021. Appointments and tracking numbers will be distributed next week. We will work with Safeway to ensure that your primary care physician is aware of your vaccination status.

As of November 8, 2021 indoor and Courtyard visits will increase from 45 to 90 minutes. Morgan Parlor visits of up to 60 minutes will be available. Those in studio apartments may have one visitor at a time and those in one or two-bedroom apartments may have up to two visitors. The City will not yet allow visitors in the Dining Room.

Communal activities for vaccinated residents will be under review to increase number of participants in mid-November.

Marketing Report: Janet Howell reported that we currently have six apartments that are available, with a new resident considering a two-bedroom apartment. We are currently seeking a new Sales Counselor for our Marketing Team.

On November 10, we are doing a photo shoot to enhance our website with pictures of residents and team members showing life in our community. We will explore the possibility of including head-shots of all residents for a possible on-line Resident Photo Album.

As a follow up to our Julia Morgan webinar, Dr. Karen McNeill will be hosting an exterior tour of the Heritage on Thursday, November 18. There may be a limited number of slots for current residents to join the tour.

A resident’s Holiday Party will be held on Wednesday, December 15 from 5:30 to 7:30 p.m. Unfortunately, the party will not be open to outside guests.

The van is available, by reservation, for non-medical trips.

Maintenance Report: Oleg Korsunsky reported that he and the staff are following up with storm related leaks and asked that residents report any leaks and window related issues. He is working with a roofer to do assessment and sealing work.

We have new carpet cleaning equipment and you may schedule cleaning in your apartment through Worxhub. If you need assistance with using Worxhub, let Oleg know. We have added a telephone land-line in the Cottage and will publish the number in the directory.

President’s Report: Bernie Burke reported that elections for a new team of Residents’ Council officer will be held in late November. Theo Armour has led the Nominating Committee and has a slate of officers: President – Katie Loo, Vice President – Patrick Alexander, Treasurer – Paula Cornyn, Secretary – Theo Armour. We are open to other nominations.

Social Services/Wellness and Community Life: Karina Kleine reported that next Friday there will be an on-site meeting with Supervisor Catherine Stefani. The Supervisor has asked for residents to submit any questions or topics that they wish to have addressed. Also, we have some great trips coming up, please check the sign-up sheets outside the Dining Room.

Food Committee: Mary Liz Harris reported that the Food Committee met on October 12, 2021. The staff and servers where highly commended for their hard work and resilience during the pandemic. Several recommendations regarding food and service were made to the staff for their consideration. The Committee will meet next on November 9 at 10:30 a.m.

Open Discussion: There is a problem with card keys/key fobs. We are working with the vendor to ensure that the fobs work for entry and exit on all appropriate doors. Residents were remined to return library books in a timely manner. We are seeking stories for the Happenings. The editors are available to assist with preparing your stories. Pendent batteries will be replaced every six months. There is an issue with calls to the guard, Henderson Clinic, and the Health Center going unanswered. There is one guard on duty from 4:30 p.m. to 8:30 a.m. The guard’s direct number will be published as well as the direct number for the Henderson Clinic. Residents are asked to wear their masks in an appropriate manner – covering their mouth and noses. Would it be possible to post photos of the staff to help residents learn names and roles?

The next Residents’ Council Meeting will be held on Friday,

November 26, 2021.

Council Secretary